

July 2015

Orthotics Communique

Review of Custom moulded foot orthoses subsidy

&

Change in SWEP purchase order description

Subsidy:

SWEP has reviewed how we apply the custom moulded foot orthosis subsidy against the overarching Aids & Equipment Program (A&EP) Guidelines. Please note that the \$200 maximum subsidy applies to one foot orthosis. This means a maximum of \$400 can be applied to a pair of custom moulded foot orthoses.

SWEP have reviewed all applications for these items with a status of awaiting top up, which has resulted in a number of applications that will now no longer require gap.

Recent additional non-recurrent funding has enabled SWEP to fund these applications, as well as those that have been waiting the longest for foot orthoses. You may have noticed an increase in the number of orders placed over the past month.

Purchase orders:

SWEP have now included a statement on purchase orders to state that the purchase order is valid for 4 months. This is in response to the large number of open orders, 12 months and older in our system. We understand that the works are often delayed due to a range of reasons unfortunately this ties up valuable funds.

This means funds are therefore committed to equipment that have not yet been supplied whilst other clients remain on the waitlist unnecessarily.

Prior to SWEP placing an order with you for an orthosis, we will contact you to confirm that you are 'ready to go' and the items can be supplied within the expected 4 month timeframe. We understand that in some cases, the client delays the manufacturing process which is outside of your control.

In the event that works cannot commence within that time frame, simply let SWEP know so we can cancel the order (which releases the funds to supply someone else), then when both parties are ready, contact us and we will raise a new purchase order without delay.

If the client's condition deteriorates and there is a need to escalate, please ensure that both you and the client are ready for the order to be placed as SWEP will action immediately with a purchase order.

If you have any questions or feedback about this please feel free to contact Loretta Zeek, Manager A&EP on 5333 8165 or email: lorettaz@bhs.org.au