



Australian Government
Department of Health
Therapeutic Goods Administration

URGENT RECALL FOR PRODUCT CORRECTION*

LEVEL: Hospital

CLASS: Class II

REFERENCE: RC-2015-RN-00893-1

DATE AGREED: 10/09/2015

PRODUCT: Liko Viking mobile lifts

(Liko Lift devices are intended to lift and/or transfer the patients between floors, beds, chairs, etc, from one position to another.)

Viking M

Model 2040035 (S/N 9 200 000 – 9 201 689)

Model 2040015 (S/N 7 500 401 – 7 568 899)

Model 2040005 (S/N 7 100 101 – 7 200 200)

Viking L

Model 2040004 (S/N 7 200 201 – 7 300 300)

Viking XL or Viking 300 Lift

Model 2040003 (S/N 801 301 – 804 999)

ARTG Number: 161863

SPONSOR: Hill-Rom Pty Ltd

PHONE: 1800 445 576 – Hill-Rom Technical Support

REASON: Hill-Rom has received 9 complaints where it has been described that the lift arm drifted down suddenly on certain Viking mobile lifts. These reports have been connected to users who raise the lift arm assembly manually.

The lift arm assembly is intended to only be raised by the actuator (lift motor). If the lift arm assembly is manually raised, the actuator can become damaged and get stuck in the highest position. When the actuator is stuck, the lift cannot be raised or lowered by the lift motor.

Hill-Rom requests customers do not raise the lift arm manually since the lifting actuator can become stuck and/or become damaged.

PROPOSED ACTION:

Hill-Rom is conducting a correction in two phases.

Phase 1 will be this letter and information for you to update the Instruction Guides.

Phase 2 will include the physical inspection of potentially affected devices. If there is damage to the actuator consistent with manually lifting, the actuator will be replaced by Hill-Rom.

The sponsor is expected to dispatch letters to all affected customers within two working days of the agreed date. **Please do not contact the sponsor for further information unless you believe that you have the goods under recall and have not received a recall letter.**

Product Distribution: 392 hospitals, nursing homes and care facilities and 133 individuals
(not listed) Australia wide.

Product export status: Unknown

This issue was first identified by the Sponsor

*For further details about Recall Actions, please refer to <http://tga.gov.au/safety/recalls-about.htm>