

SWEP PERFORMANCE REPORT CARD

November 2016



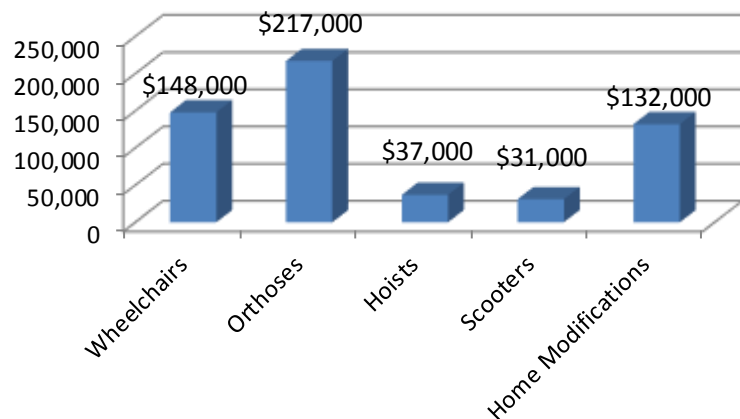
The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of November 2016. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 818 applications
- Allocated over \$1,100,000 towards equipment
- Assisted 582 clients with the purchase of 1093 items of equipment

Top 5 Subsidised Equipment for November



A&E CHILDREN & TFC

This month we have:

- Processed 310 applications
- Allocated over \$380,000 towards equipment
- Assisted 203 clients with the purchase of 382 items

REPAIRS

Chemtronics assisted 827 clients and repaired 924 items of equipment. Of these repairs 354 were Powered wheelchairs. Powered wheelchairs made up 38% of the repairs.

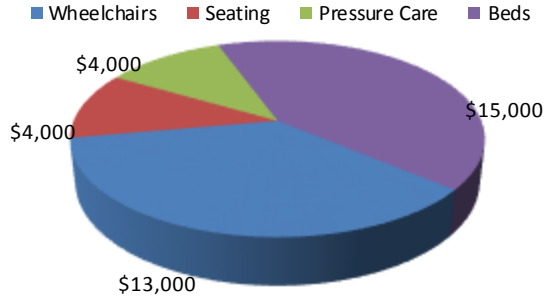
CONTINENCE AIDS

This month we have:

- Processed 962 applications
- Allocated over \$320,000 towards continence aids
- 684 clients receiving continence aids

SAEAS

Top 4 Subsidised Equipment Categories for November



VMSS

This month we have:

Allocated over \$100,000 towards modifications

Majority of modifications were:

- Boot Crane - \$16,000
- Lowered Floor Conversions - \$30,000
- Hand Control Modification - \$17,000

DOMICILIARY OXYGEN

This month we have:

- Processed 137 applications
- Allocated over \$390,000 towards equipment
- 3494 clients receiving oxygen

REISSUE

This month we've reissued 257 Items to 189 unique clients. We currently have 443 reissue-able items in our warehouse and 53 collected items that are pending assessment.

SURVEY RESULTS

This month our results showed (sample size= 39):

Satisfaction with SWEP staff: 87.5%
 Satisfaction with prescribers: 92%
 Satisfaction with suppliers: 87%
 Satisfaction with equipment: 79%
 Satisfaction with SWEP overall: 94%

NDIS

This month we have:

- Processed 353 applications
- Allocated over \$660,000 towards equipment
- Allocated funding towards 462 items

