SWEP PERFORMANCE REPORT CARD

December 2016

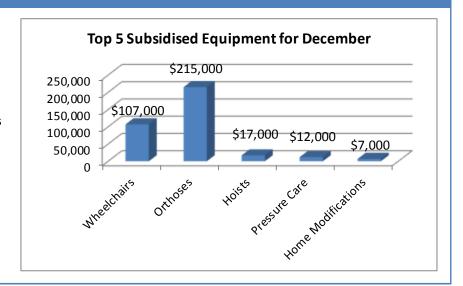


The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of December 2016. Every month we will provide information about each program.

AIDS & EQUIPMENT CHILDREN

This month we have:

- Processed 249 applications
- Allocated over \$530,000 towards equipment
- Assisted 240 clients with the purchase of 403 items



A&E ADULTS

This month we have:

- Processed 714 applications
- Allocated over \$1,000,000 towards equipment
- Assisted 474 clients with the purchase of 1406 items

DOP

This month we have:

- Processed 130 applications
- Allocated over \$390,000 towards equipment
- 3513 clients receiving oxygen

CONTINENCE

This month we have:

- Processed 119 applications
- Allocated over \$240,000 towards continence aids
- 446 clients receiving continence aids



SAEAS

This month we have:

Allocated over \$120,000 towards equipment.

Majority of equipment funded:

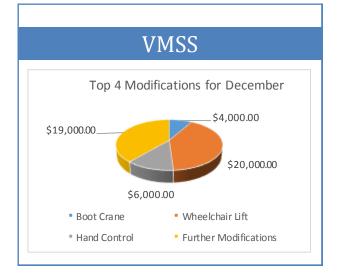
- Wheelchairs \$37,000
- Beds \$4,000
- Pressure Care \$6,000

REISSUE

This month we've reissued 182 Items to 153 unique clients. We currently have 472 reissue-able items in our warehouse and 63 collected items that are pending assessment.

REPAIRS

Chemtronics assisted 810 clients and repaired 942 items of equipment. Of these repairs 357 were Powered wheelchairs. Powered wheelchairs made up 37% of the repairs.



SWEP SURVEY RESULTS

This month our results showed (sample size=33):

Satisfaction with SWEP staff: 91%

Satisfaction with prescribers: 90%

Satisfaction with suppliers: 84%

Satisfaction with equipment: 78%

Satisfaction with SWEP overall: 84%

NDIS

This month we have:

- Processed 379 applications
- Allocated over \$610,000 towards equipment
- Allocated funding towards 592 items

