

SWEP PERFORMANCE REPORT CARD

January 2017



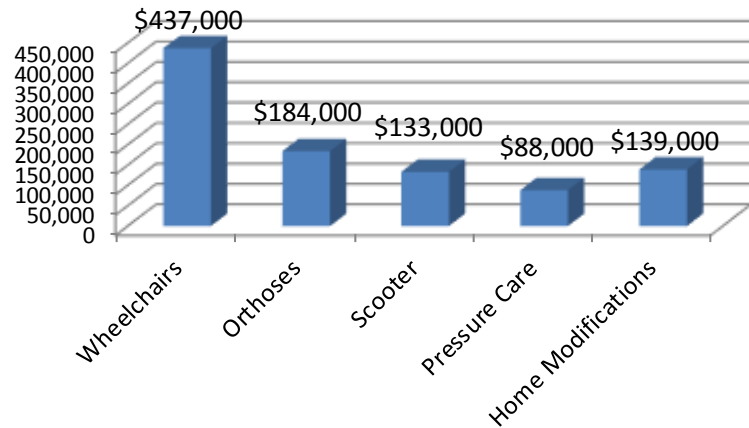
The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of January 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 523 applications
- Allocated over \$1,600,000 towards equipment
- Assisted 723 clients with the purchase of equipment

Top 5 Subsidised Equipment for January



A&E CHILDREN & TFC

This month we have:

- Processed 131 applications
- Allocated over \$220,000 towards equipment
- Assisted 119 clients with the purchase of 226 items

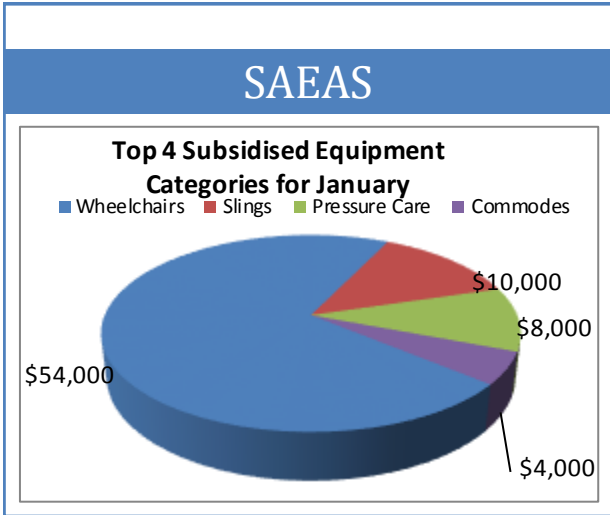
REPAIRS

Chemtronics assisted 683 clients and repaired 787 items of equipment. Of these repairs 287 were Powered wheelchairs. Powered wheelchairs made up 36% of the repairs.

CONTINENCE AIDS

This month we have:

- Processed 676 applications
- Allocated over \$270,000 towards continence aids
- 498 clients receiving continence aids



VMSS

This month we have:

Allocated over \$110,000 towards modifications

Majority of modifications were:

- Hand Control Modification - \$17,000
- Lowered Floor Conversions - \$45,000
- Seating Modification - \$15,000

DOMICILIARY OXYGEN

This month we have:

- Processed 118 applications
- Allocated over \$390,000 towards equipment
- 3448 clients receiving oxygen

REISSUE

This month we've reissued 201 Items to 173 unique clients. We currently have 547 reissue-able items in our warehouse and 49 collected items that are pending assessment.

CURRENT EVENTS

This month our results showed (sample size=44):

Satisfaction with SWEP staff: 90%

Satisfaction with prescribers: 90%

Satisfaction with suppliers: 84%

Satisfaction with equipment: 90%

Satisfaction with SWEP overall: 86%

NDIS

This month we have:

- Processed 368 applications
- Allocated \$570,000 towards equipment
- Allocated funding towards 560 items