SWEP PERFORMANCE REPORT CARD

February 2017

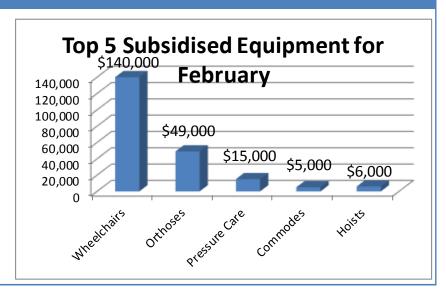


The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of February 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT CHILDREN

This month we have:

- Processed 150 applications
- Allocated over \$420,000 towards equipment
- Assisted 94 clients with the purchase of 240 items



A&E ADULTS

This month we have:

- Processed 631 applications
- Allocated over \$1,110,000 towards equipment
- Assisted 470 clients with the purchase of 1119 items

DOP

This month we have:

- Processed 134 applications
- Allocated over \$400,000 towards equipment
- 3488 clients receiving oxygen

CONTINENCE

This month we have:

- Processed 799 applications
- Allocated over \$280,000 towards continence aids
- 487 clients receiving continence aids



SAEAS

This month we have:

Allocated over \$150,000 towards equipment.

Majority of equipment funded:

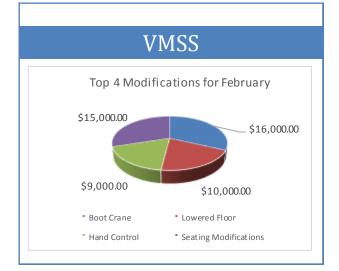
- Wheelchairs \$51,000
- Shower Commodes \$9,000
- Pressure Care \$5,000

REISSUE

This month we've reissued 221 Items to 183 unique clients. We currently have 449 reissue-able items in our warehouse and 47 collected items that are pending assessment.

REPAIRS

Chemtronics assisted 855 clients and repaired 989 items of equipment. Of these repairs 367 were Powered wheelchairs. Powered wheelchairs made up 37% of the repairs.



SWEP SURVEY RESULTS

This month our results showed (sample size=53):

Satisfaction with SWEP staff: 93%

Satisfaction with prescribers: 96%

Satisfaction with suppliers: 91%

Satisfaction with equipment: 88%

Satisfaction with SWEP overall: 91%

NDIS

This month we have:

- Processed 386 applications
- Allocated over \$990,000 towards equipment
- Assisted clients by allocating funding towards 607 items

