SWEP PERFORMANCE REPORT CARD March 2017



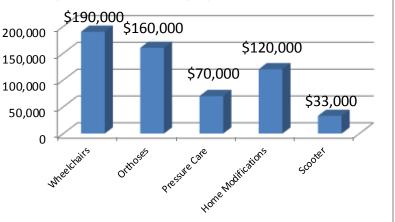
The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of March 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 905 applications
- Allocated over \$1,200,000 towards equipment
- Assisted 553 clients with the purchase of 1173 items of equipment





A&E CHILDREN & TFC

This month we have:

- Processed 258 applications
- Allocated over \$250,000 towards equipment
- Assisted 78 clients with the purchase of 331 items

REPAIRS

Chemtronics assisted 879 clients

and repaired 1005 items of

equipment. Of these repairs 381

were Powered wheelchairs.

Powered wheelchairs made up 38% of the repairs.

CONTINENCE AIDS

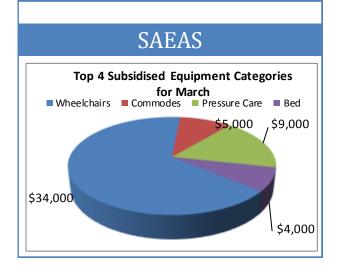
This month we have:

- Processed 860 applications
- Allocated over 120,000 towards continence aids
- 360 clients receiving continence aids

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VMSS

This month we have:

Allocated over \$40,000 towards modifications Majority of modifications were:

- Trailer \$13,000
- Boot Crane \$14,000
- Hand Control Modification \$11,000

DOMICILIARY OXYGEN

This month we have:

- Processed 154 applications
- Allocated over \$390,000 towards equipment
- 3467 clients receiving oxygen

REISSUE

This month we've reissued 256 Items to 205 unique clients. We currently have 427 reissue-able items in our warehouse and 49 collected items that are pending assessment.

CURRENT EVENTS

This month our results showed (sample size=71):

Satisfaction with SWEP staff: 89%

Satisfaction with prescribers: 97%

Satisfaction with suppliers: 94%

Satisfaction with equipment: 86%

Satisfaction with SWEP overall: 90%

NDIS

This month we have:

- Processed 489 applications
- Allocated over \$740,000 towards equipment
- Allocated funding towards 681 items



