

SWEP PERFORMANCE REPORT CARD

May 2017



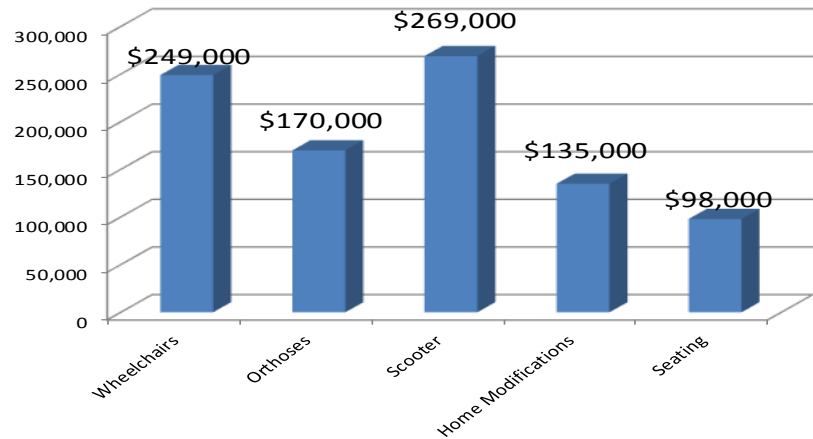
The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Contenance Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of May 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 852 applications
- Allocated over \$1,500,000 towards equipment
- Assisted 639 clients with the purchase of 1237 items of equipment

Top 5 Subsidised Equipment for May



A&E CHILDREN & TFC

This month we have:

- Processed 206 applications
- Allocated over \$740,000 towards equipment
- Assisted 222 clients with the purchase of 286 items

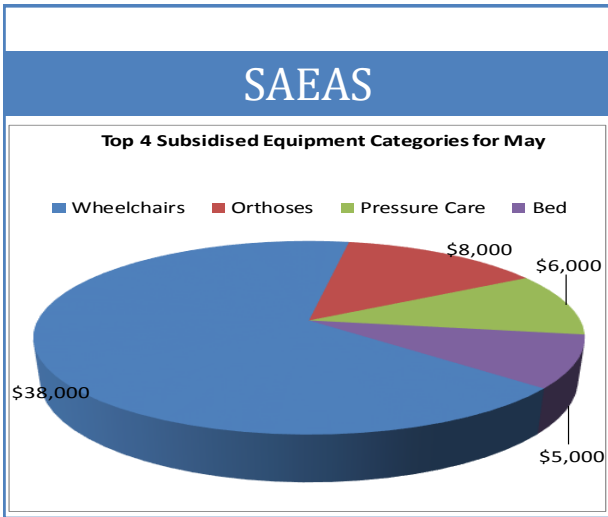
REPAIRS

Chemtronics assisted 895 clients and repaired 1021 items of equipment. Of these repairs 38 were Powered wheelchairs. Powered wheelchairs made up 38% of the repairs.

CONTINENCE AIDS

This month we have:

- Processed 883 applications
- Allocated over \$310,000 towards continence aids
- 499 clients receiving continence aids



VMSS

This month we have:

Allocated over \$100,000 towards modifications

Majority of modifications were:

- Wheelchair Lifts - \$19,000
- Hand Control Modification - \$35,000
- Boot Crane - \$16,000

DOMICILIARY OXYGEN

This month we have:

- Processed 143 applications
- Allocated over \$380,000 towards equipment
- 3494 clients receiving oxygen

REISSUE

This month we've reissued 224 items to 182 unique clients. We currently have 385 reissue-able items in our warehouse and 50 collected items that are pending assessment.

CURRENT EVENTS

This month our results showed (sample size=53):

Satisfaction with SWEP staff: 76%

Satisfaction with prescribers: 88%

Satisfaction with suppliers: 88%

Satisfaction with equipment: 86%

Satisfaction with SWEP overall: 88%

NDIS

This month we have:

- Processed 509 applications
- Allocated over \$750,000 towards equipment
- Allocated funding towards 751 items