SWEP PERFORMANCE REPORT CARD July 2017

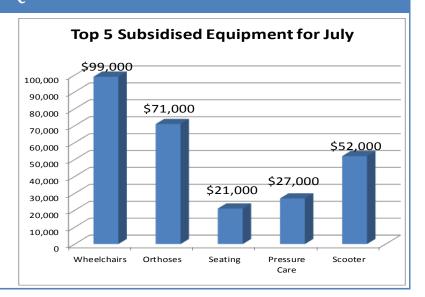


The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of July 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 679 applications
- Allocated over \$750,000 towards equipment
- Assisted 420 clients
- Assisted in the purchase of 1385 items



A&E CHILDREN & TFC

This month we have:

- Processed 157 applications
- Allocated over \$240,000 towards equipment
- Assisted 101 clients with the purchase of 320 items

REPAIRS

Chemtronics repaired 779 items of equipment. Of these repairs 284

were Powered wheelchairs.

Powered wheelchairs made up 36%

CONTINENCE AIDS

This month we have:

- Processed 845 applications
- Allocated over \$310,000 towards continence aids
- 882 clients receiving continence aids

of the repairs.



SAEAS

This month we have:

- Processed 32 applications
- Allocated over \$100,000 towards equipment
- Allocated funding towards 65 items

VMSS

This month we have:

- Processed 9 applications
- Allocated over \$44,000 towards equipment
- 19 clients receiving assistance

DOMICILIARY OXYGEN

This month we have:

- Processed 137 applications
- Allocated over \$380,000 towards equipment
- 3245 clients receiving oxygen

REISSUE

This month we've reissued 236 Items to 128 unique clients. We currently have 498 reissue-able items in our warehouse and 53 collected items that are pending assessment.

CURRENT EVENTS

This month our results showed (sample size=101):

Satisfaction with prescribers: 96%

Satisfaction with suppliers: 97%

Satisfaction with equipment: 94%

Satisfaction with SWEP overall: 90%

NDIS

This month we have:

- Processed 470 applications
- Allocated over \$560,000 towards equipment
- Allocated funding towards 1013 items

