

SWEP PERFORMANCE REPORT CARD

2017



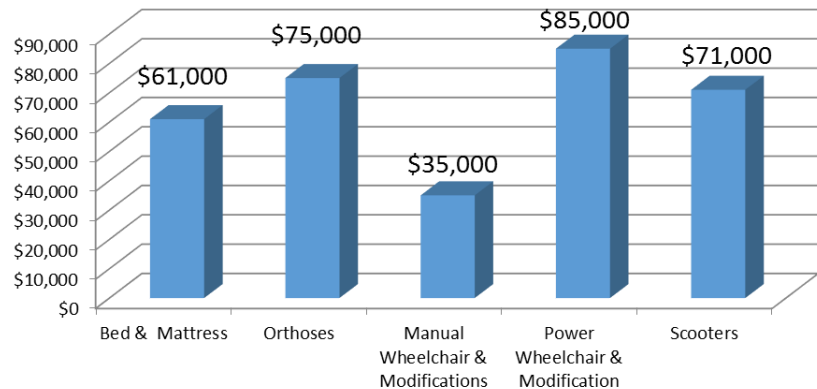
The State-wide Equipment Program (SWEP) aims to provide subsidised aids and equipment for Victorian residents who are frail aged and/or with a long term disability. Under this umbrella there are many subprograms that deal with different equipment and client groups including: Domiciliary Oxygen, Continence Aids, Vehicle Modification Subsidy Scheme (VMSS), Supported Accommodation Equipment Assistance Scheme (SAEAS), Reissue, Repairs, National Disability Insurance Scheme (NDIS), Child and Adult Aids and Equipment Program (A&EP), Community Equipment Program (CEP) and the Top-up Fund for Children (TFC). Below is a basic breakdown of the achievements each program has made in the month of November 2017. Every month we will provide information about each program.

AIDS & EQUIPMENT ADULTS

This month we have:

- Processed 647 applications
- Allocated over \$877,000 towards equipment
- Assisted 413 clients with the purchase of 1028 items of equipment

Top 5 Subsidised Equipment for November



A&E CHILDREN & TFC

This month we have:

- Processed 163 applications
- Allocated over \$164,00 towards equipment
- Assisted 77 clients with the purchase of 203 items

REPAIRS

Chemtronics has repaired 1010 items of equipment this month.

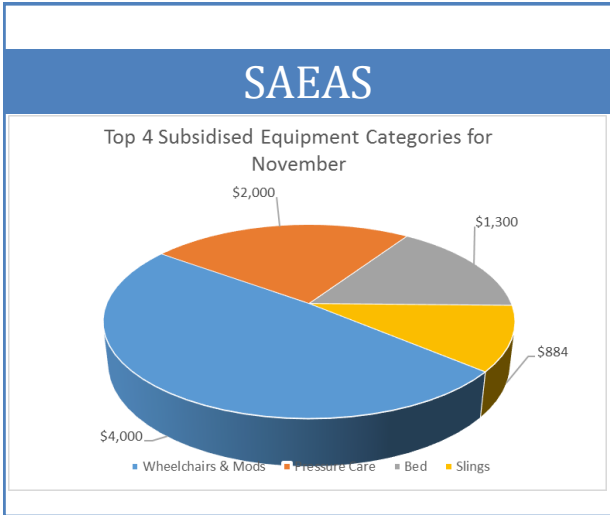
Of these repairs 354 were Powered wheelchairs.

Powered wheelchairs made up 35% of the repairs.

CONTINENCE AIDS

This month we have:

- Processed 790 applications
- Allocated over \$194,00 towards continence aids
- 383 clients receiving continence aids



VMSS

This month we have:
 Allocated over \$54,000 towards modifications
 Majority of modifications were:

- Passenger— Boot Cranes
- Passenger—Sling Lift
- Passenger—Seating

DOMICILIARY OXYGEN

This month we have:

- Processed 144 applications
- Allocated over \$393,000 towards equipment
- 3227 clients receiving oxygen

REISSUE

This month we've reissued 97 items to 83 unique clients. We currently have 232 reissue-able items in our warehouse and collected items that are pending assessment.

SWEP SURVEY RESULTS

This month our results showed:

Satisfaction with prescribers: 93%

Satisfaction with suppliers: 82%

Satisfaction with equipment: 94%

Satisfaction with SWEP overall: 93%

NDIS

This month we have:

- Processed 715 applications
- Allocated over \$1,306,000 towards equipment
- Allocated funding towards 117 items