Information for Consumers:

Laryngectomy Consumables Program (LCP)

Frequently Asked Questions

**What is the Laryngectomy Consumables Program?**

The SWEP Laryngectomy Consumables Program (LCP) provides eligible Victorians with subsidy funding towards the cost of electronic voice aids and laryngectomy consumables.

**Am I eligible for funding?**

You may be eligible for funding if you are:

* A permanent resident of Victoria and have a permanent or long-term disability/health condition; and
* have undergone a surgical procedure for laryngectomy and completed an appropriate trial of consumable products/items (for a minimum of 30 days post discharge.

A SWEP application and eligibility form allows us to determine your eligibility.

**How do I apply for funding?**

You will need to have an assessment by a SWEP registered Speech Pathologist who will complete an online application form on your behalf.

Your practitioner will need to certify that your disability/medical condition is permanent and that you have undergone a surgical procedure for laryngectomy.

**How do I find a SWEP Registered Speech Pathologist?**

To find a Practitioner you can contact your local hospital or council, community health centre or speak to your doctor.

**What is the subsidy level and products?**

Supply is based on your Speech Pathologists assessment and various packages may be funded including

* Electronic Voice Aid: $1,500 per five years
* Voice Prothesis: $450 up to three times per year
* Laryngectomy consumables - $5,000 per annum as per recommended quantities.

If the subsidy does not cover the full cost of the items/products, you or a third party may need to pay the remainder.

**What is the process once my Speech Pathologist assessment has been completed?**

1. If you are not known to SWEP you will be required to complete an eligibility form, which your practitioner/doctor will need to sign.
2. The practitioner will complete an online application form on your behalf.
3. All documentation is submitted to SWEP at which time you will receive a letter to inform you of the status of your application.
4. SWEP will place and order with the relevant product Supplier who will arrange the delivery.

**What do I do if the Electrolarynx Voice Aid I am using breaks down?**

Phone: 1300 PH SWEP (1300 747 937) and one of our friendly team members will organise to get the equipment repaired for you.

**How can I provide feedback?**

If you wish to provide feedback about any aspect of SWEP services, you should visit the ‘providing feedback’ section of our website - <https://swep.bhs.org.au/providing-feedback.php>